Mobile Terms & Conditions (SMS/MMS)

Program name: Poppy Property Management Alerts

Provider: Poppy Property Management, LLC.

1035 Pearl St., Suite 319, Boulder, CO 80302 +1 (720) 432-8147 | team@poppypm.com

Program description. With your consent, Poppy may send SMS/MMS related to leasing inquiries, showings, appointment reminders, maintenance updates, account/service notifications, and occasional resident or prospect communications. Message frequency varies by interaction (recurring). Texts are sent from our business number +1 (720) 432-8147. Msg & data rates may apply. Consent is **not** a condition of purchase, lease, or service. (CTIA)

Opt-in. You can opt in by (a) submitting a web or rental form that includes an **unchecked** SMS consent checkbox, (b) consenting in a signed agreement or application, or (c) texting **START** to +1 (720) 432-8147. After you opt in, you'll receive a confirmation message with program details and links to our Terms and Privacy Notice. (<u>Campaign Registry</u>)

Opt-out. You can opt out anytime by replying **STOP**, **END**, **CANCEL**, **UNSUBSCRIBE**, **or QUIT** to any message. We'll send a one-time confirmation that you've been unsubscribed, and you will no longer receive SMS/MMS from us for that program. You may also revoke consent by **any reasonable means** (e.g., email, web form, or phone call) and we will honor it. You may also reply to opt out.(<u>FCC Docs</u>)

Help. For assistance, reply **HELP or INFO** or contact Support: call **+1 (720) 432-8147** or email **team@poppym.com**. Business hours: Mon–Fri 9am–6pm MT. (CTIA)

Eligibility & responsibility. You must be the mobile account holder or have permission from the account holder. Delivery of messages may be impacted by your carrier or wireless service.

Content standards. We do not send unlawful, harmful, or restricted content and follow industry best practices for messaging (e.g., no illegal substances, hate speech, or other prohibited content). (CTIA)

Privacy. We handle personal data in accordance with our Privacy Notice (see below) and applicable law, including the Colorado Privacy Act (CPA). (Colorado General Assembly)

Changes. We may update these Mobile Terms; material changes will be posted with a revised "Last updated" date.

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